

https://matrixrecruiters.com/job/work-from-home-messaging-jobs-part-time-no-phones-flexible-hours-25-35-hr/



Home-Based Writing Roles - No Degree Required, Beginner Level, Publishing-Focused

Description

Job Title: Remote Messaging Support Agent - Part-Time Opportunity

Compensation: \$25-\$35 per hour, paid weekly **Location:** 100% Remote – Available worldwide

Schedule: Part-time; flexible 4–6 hour shifts, minimum 15 hrs/week **Experience Required:** None – entry-level training provided

Education Required: No degree required

Job Summary

If you've been looking for **work from home messaging jobs part time** that offer real pay, full flexibility, and no phone calls, this opportunity is exactly what you need. This customer-centric subscription company is hiring part-time messaging support agents to assist customers through live chat and email.

You'll help users with simple questions about billing, login issues, account settings, and basic troubleshooting. No phone calls. No video meetings. Just typing, clarity, and helpfulness—all from your home office, kitchen table, or favorite coffee shop.

Core Responsibilities

- Respond to customer messages through live chat and email platforms
- Use prewritten templates to assist with login help, billing adjustments, and general questions
- Escalate complex technical issues to Tier 2 agents when needed
- Maintain a professional, positive, and helpful tone
- Accurately summarize and tag each ticket for team records

Why This Role Is Ideal for Part-Time Workers

- No phone calls. It's typing-only communication
- Choose your shifts. Mornings, evenings, or weekends
- Flexible hours. Pick 15-25 hours a week based on your availability
- Weekly pay. Get paid consistently without waiting
- Full training provided. No previous support experience needed

You'll Need

- A laptop or desktop with Google Chrome
- Reliable internet (10 Mbps or faster)
- Typing speed of 45 WPM
- Strong written English skills
- Ability to stay focused and independent during shifts

Pay & Scheduling Info

Hiring organization

Indeed Remote Jobs - No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines: Mexico: Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA: Nevada, USA; Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Ohio, Dakota, USA; USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA: Tennessee, USA: Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA: Wisconsin, USA; Wyoming, USA

Starting rate: \$25/hour

Eligible for \$30-\$35/hour after completing 30 successful shifts and strong QA

scores

You'll schedule shifts weekly via an internal dashboard. Choose 4-6 hour blocks during mornings, afternoons, evenings, or weekends. Minimum: 15 hours/week.

Training Overview

- 2 hours of onboarding videos
- Practice chats and email responses with feedback
- First monitored live shift
- Most agents are live within 3-5 business days after acceptance

Example Workday

You sign in for your 5 PM-9 PM shift. You help a customer find their order confirmation email, another reset their password, and another change their subscription tier. All responses are typed, guided by templates, and completed without any speaking required.

What Part-Time Agents Are Saying

"I work 20 hours a week around my college classes. It's perfect because I can pick evenings and weekends." – *Zara W., Miami, FL*

"I needed something quiet and steady after my full-time job. Messaging-only support fits perfectly into my life." – *Devin T., Vancouver, CA*

FAQs

Is there any phone work?

No. All customer interactions happen through chat and email only.

Do I need prior customer service experience?

Not at all. We provide full onboarding and scripts.

Is weekend work available?

Yes. Weekend and evening shifts are open and often in high demand.

Apply Now - Real Messaging Jobs You Can Start This Week

Click the Apply Now button to apply for one of the most flexiblework from home messaging jobs part time. Get paid weekly, skip the phones, and enjoy real remote work that fits your schedule.



Disclosure

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Base Salary

\$ 25 - \$ 35

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Valid through

01.01.2029

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