



<https://matrixrecruiters.com/job/remote-live-chat-support-jobs-entry-level-hiring-now-25-35-hr/>

APPLY NOW

Local Virtual Career Positions – No Experience Required, Beginner Positions, Competitive Pay

Description

Job Title: Entry-Level Remote Chat Support Associate

Compensation: \$25–\$35 per hour, paid weekly

Location: Work from Anywhere – U.S. and international applicants welcome

Schedule: Choose your own 4–8 hour blocks, 15–40 hours/week

Experience Required: None – full training included

Education Required: No degree needed

Position Summary

Looking for **remote live chat support jobs entry level** that feel like a real career opportunity—not a gig? This fast-growing eLearning and digital subscription company is hiring entry-level chat associates to help users with everyday questions via live chat. No phone calls. No experience required. Just real work you can do from anywhere.

You'll chat with customers through a browser-based platform, guiding them through logins, billing issues, product access, and FAQs. Everything you need—scripts, templates, and training—is provided. All you bring is a laptop, internet, and the ability to write clear responses.

Key Responsibilities

- Handle inbound customer questions via live chat (no phone required)
- Help users reset passwords, locate product features, and manage subscriptions
- Use templates and knowledge base articles to respond quickly and accurately
- Document resolved chats and tag each case properly
- Escalate technical problems or billing disputes to senior support
- Stay calm, helpful, and professional while managing multiple conversations

Why You'll Love This Job

- **No phones. Ever.** All communication is typed, quiet, and structured
- **No experience needed.** We train you from Day 1
- **Work on your schedule.** Pick the shifts that match your life
- **Get paid weekly.** Hourly compensation for real hours worked
- **Build remote experience.** Start your customer support career in a legit way

Basic Requirements

- A working computer or laptop with Chrome browser
- Reliable internet connection (10 Mbps or faster)
- Typing speed of 45 WPM
- Good written English and attention to detail
- Comfortable working independently and following workflows

Hiring organization

Indeed Remote Jobs – No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

Pay & Scheduling Breakdown

Start at \$25/hour. Performance-based increases to \$30–\$35/hour available after 30 successful shifts and quality assurance reviews.

Choose shifts weekly: early mornings, evenings, overnights, and weekends available. You'll log in through our self-scheduling dashboard and work as few as 15 hours or as many as 40.

Training Program Includes:

- 2 hours of guided onboarding
- Simulated chats to practice tone, tools, and templates
- Real-time coaching during your first live shift
- Most new hires begin paid work within 3–5 business days

A Real Evening Shift

Log in at 7 PM. First chat: a customer can't access their digital course—you guide them to reset their login. Next, a user asks about upgrading their plan—you show them where to do it. Then, someone needs help applying a discount code—you copy, paste, and confirm. Every chat is calm, structured, and handled in writing.

What Team Members Say

"I love that there's no pressure to speak or be on camera. I just help people and get paid for it." – *Jasmine T., Kansas City, MO*

"This was my first remote job. I started with zero experience and now I'm working 30 hours a week from my apartment." – *Luis V., Toronto, CA*

FAQs

Is this a phone support job?

No. This is a chat-only position—zero phone or video contact.

Do I need to be in the U.S.?

No. This job is open to remote workers worldwide.

How soon can I start?

Most agents begin paid shifts within 3–5 business days of applying.

Can I work part-time only?

Yes. The minimum commitment is 15 hours/week.

Apply Now – Entry-Level Remote Support That Pays Weekly

Click the Apply Now button to land one of the most accessible **remote live chat support jobs entry level**. Get paid to help real customers—no phone calls, no degree, no experience required.



Disclosure

Disclaimer: Please note that RemoteJobForum.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Base Salary

\$ 25 - \$ 35

Date posted

July 11, 2025

Valid through

01.01.2029

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