



<https://matrixrecruiters.com/job/remote-help-desk-jobs-part-time-no-degree-support-without-phones-25-35-hr/>

APPLY NOW

Immediate Virtual Roles – No Background Needed, Home-Based Work, Training Available

Description

Job Title: Part-Time Remote Help Desk Support Agent

Compensation: \$25–\$35 per hour, paid weekly

Location: 100% Remote – U.S. and international applicants accepted

Schedule: Part-time; flexible 4–6 hour blocks, 15–25 hrs/week

Experience Required: None – full onboarding included

Education Required: No degree needed

Position Overview

If you're looking for **remote help desk jobs part time no degree** and want something that pays reliably without involving phone calls or certifications, this role checks every box. A fast-growing digital services company is currently onboarding new help desk support agents to work part-time from home.

This is a non-technical help desk position—perfect for beginners. You'll support customers through live chat and email by walking them through account access, product setup, password resets, and other basic troubleshooting tasks. No experience? No problem. Full training and written workflows are provided.

Your Responsibilities

- Respond to customer inquiries via chat and email platforms
- Assist users with login issues, feature navigation, and account setup
- Use templated workflows to guide users through step-by-step solutions
- Escalate technical bugs or backend issues to senior support
- Keep conversations on-brand, accurate, and professional
- Log each interaction with notes and ticket tags

Why This Job Works for You

You're searching for **remote help desk jobs part time no degree** because:

- You want structured remote work without a full-time commitment
- You prefer writing over talking
- You need a beginner-friendly entry into the support industry
- You're looking for weekly pay with no gatekeeping or certifications

This is a real part-time role—no fake gigs or “opportunities.” Just hourly pay for structured work.

Minimum Requirements

- Laptop or desktop with Chrome browser
- Internet connection of at least 10 Mbps
- Typing speed of 45+ WPM

Hiring organization

Indeed Remote Jobs – No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Clear written English
- Ability to follow pre-written instructions and templates

Pay & Schedule Breakdown

Start at \$25/hour

Eligible for \$30-\$35/hour after 30 quality-assured shifts

Shifts are self-scheduled each week. Choose from blocks on weekdays, nights, or weekends. Minimum commitment: 15 hrs/week.

Training Path

- 2 hours of video-based onboarding modules
- 3 simulated support chats for practice
- First shift reviewed with feedback from QA
- Most agents begin working within 3-5 days of approval

Example Shift Flow

You log in Saturday morning for a 6-hour shift. A user needs help accessing their dashboard—you guide them through the login process. Another forgot how to activate their account—you paste in a step-by-step guide. A third asks how to cancel—you walk them through the settings page. All support is written. No calls, no stress.

Real Rep Feedback

"I wanted something part-time that wasn't retail or food service. This has been reliable, simple, and peaceful. Plus, no phone calls!" - *Logan P., Boise, ID*

"I didn't have a degree, but I was onboarded and working within the week. I'm building remote experience on my own schedule." - *Reina K., Manila, PH*

FAQs

Do I need a degree or tech background?

Nope. You'll be trained on all workflows.

Is this a phone support job?

No. All interactions are handled via chat and email.

Can I work weekends only?

Yes. Scheduling is fully flexible.

Apply Now – Real Help Desk Support on Your Terms

Click the Apply Now button to secure one of the top-rated **remote help desk jobs** **part time no degree** required. Get trained, work part-time, and get paid—without ever picking up the phone.



Disclosure

Disclaimer: Please note that RemoteJobForum.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Base Salary

\$ 25 - \$ 35

Date posted

July 11, 2025

Valid through

01.01.2029

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