



<https://matrixrecruiters.com/job/remote-customer-service-specialist-jobs-messaging-only-weekly-pay-25-35-hr/>

APPLY NOW

Digital Publishing Customer Service – No
Experience Required, Remote Role Available

Description

Job Title: Remote Customer Service Specialist – No Calls, Flexible Hours

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Global applicants accepted

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – full training included

Education Required: No degree required

About the Company

A digital-first learning and development platform with a global subscriber base is expanding its support operations. The company specializes in delivering premium online training tools, coaching content, and personal development resources to users across multiple time zones. They're currently hiring for **remote customer service specialist jobs** to meet growing demand—offering 100% chat and email support with no phone involvement.

Position Overview

If you're searching for **remote customer service specialist jobs**, this is your opportunity to start a calm, structured support role from home. You'll assist customers with login recovery, subscription questions, billing concerns, and platform navigation. Everything is handled through written communication using live chat and email—no calls, no outbound sales, no meetings.

Key Responsibilities

- Respond to support requests via chat and email using templates and workflows
- Help customers resolve account access issues, subscription renewals, billing errors, and general platform questions
- Follow escalation protocols for technical issues or flagged cases
- Log all interactions accurately with proper case tagging
- Maintain a friendly, empathetic, and efficient written tone throughout all conversations

Why You'll Love This Role

- Zero phone interaction—100% written communication
- Flexible self-scheduled hours each week
- Weekly pay deposited directly to your account
- No prior experience needed—just a desire to help
- Onboarding included with tools, templates, and guided simulations

What You'll Need to Qualify

- Laptop or desktop computer with Chrome

Hiring organization

Indeed Remote Jobs – No
Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Reliable internet (10 Mbps minimum)
- Typing speed of 45+ WPM
- Strong written English and basic reading comprehension
- Attention to detail and ability to follow structured workflows

Pay & Shift Details

Starting wage: \$25/hour

Raise eligible to \$30-\$35/hour after 30 positively reviewed shifts

Schedule your own hours weekly—early mornings, late nights, overnights, and weekends available. You must commit to at least 15 hours per week.

Onboarding & Training Timeline

- 2-hour onboarding session (self-paced)
- Practice with simulated tickets
- First live shift monitored by QA team
- Paid work begins within 3–5 business days of onboarding

Sample Shift Flow

You log in at 6 PM for a 6-hour shift. A customer needs help finding a missing invoice—handled with a saved response. Another user is trying to upgrade their subscription—you walk them through it via chat. A third can't log in—you help reset their password. Every interaction is clear, structured, and calm—never rushed or on the phone.

What Remote Agents Say

"I finally found a job that fits my life and doesn't require me to talk all day. It's real, and the system makes it so easy." – *Jules K., Atlanta, GA*

"The flexibility and support I get here are unmatched. I schedule my hours around school and still get paid weekly." – *Sophie B., Auckland, NZ*

FAQs

Is this job really non-phone?

Yes. You'll only use live chat and email to support users—no voice, no video, no meetings.

Do I need to have customer service experience?

No. This role is ideal for beginners and includes full training.

Can I work nights or weekends?

Yes. You set your availability and select shift blocks accordingly.

Apply Now – Structured, Phone-Free Remote Work That Pays Weekly

Click the Apply Now button to apply for one of the top **remote customer service specialist jobs** available today. Train fast, choose your hours, and get paid to support real users—all without leaving home or picking up a phone.



Disclosure

Base Salary

\$ 25 - \$ 35

Date posted

July 11, 2025

Valid through

01.01.2029

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