

https://matrixrecruiters.com/job/remote-customer-chat-jobs-no-experience-weekly-pay-flexible-hours-25-35-hr/



Email Customer Service Consultant - No Background Required, Remote Role, Training Available

Description

Job Title: Remote Customer Chat Support Representative - No Experience

Needed

Compensation: \$25-\$35 per hour, paid weekly

Location: Fully Remote - Open globally

Schedule: Flexible 4-8 hour shifts; 15-40 hrs/week

Experience Required: None - beginner-friendly onboarding provided

Education Required: No degree required

About the Company

A fast-expanding digital membership company offering personal development resources, online training programs, and productivity software to users worldwide is growing its support team. They focus on providing fast, structured, and stress-free customer assistance exclusively through live chat and email. To maintain these standards, they are hiring for **remote customer chat jobs no experience** required—designed for motivated individuals looking to start a real remote career without phone calls or prior support experience.

Position Overview

If you're searching for **remote customer chat jobs no experience**, this opportunity offers you a professional, structured, and flexible start into the remote workforce. You'll help subscribers solve common issues like account access, billing updates, password resets, and promotional code applications—all through simple, clear messaging platforms.

Core Responsibilities

- Respond to customer inquiries through live chat and email dashboards
- Assist users with login troubleshooting, subscription management, billing questions, and navigation support
- Use prewritten templates and structured workflows for efficient responses
- Escalate advanced technical or billing disputes to senior support teams
- Maintain accurate, clear notes and proper ticket tagging for each interaction
- Stay aligned with the brand's friendly, helpful written communication style

Why This Role Fits You

- No experience necessary. Full training included at onboarding
- Zero phone communication. All customer interactions are written
- Flexible shifts. Choose mornings, afternoons, evenings, nights, or weekends
- Weekly pay. Earn consistent income, paid every Friday
- Work from anywhere. Join a fully remote, global team

Hiring organization

Indeed Remote Jobs - No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines: Mexico: India: Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA: Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA: Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA: Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA: Wisconsin, USA; Wyoming, USA

Requirements to Get Started

- Laptop or desktop computer with Google Chrome browser
- Stable internet connection (minimum 10 Mbps speed)
- Typing speed of at least 45 WPM
- Strong written English and attention to detail
- Self-motivation and focus during independent work hours

Compensation & Scheduling Details

Starting pay: \$25/hour

Opportunity to earn \$30-\$35/hour after 30 evaluated shifts with strong QA and customer satisfaction ratings

Shifts are self-scheduled weekly using an internal scheduling tool. Morning, evening, overnight, and weekend shifts available based on your preference. Minimum commitment: 15 hours per week.

Training Timeline

- 2-hour onboarding walkthrough covering systems, workflows, and customer support best practices
- Hands-on simulation exercises with chat and email ticketing
- First live shift reviewed by QA for feedback and support
- Paid work typically begins within 3-5 business days after completing training

Example Shift Flow

You log in for a Monday 5 PM-11 PM shift. You help a user redeem a loyalty discount, assist another in recovering a forgotten password, and guide a third through upgrading their subscription plan. Every case is handled through clear, templated written messages—no phone conversations, no Zoom meetings.

What New Remote Chat Agents Are Saying

"I didn't have any prior experience, but the onboarding covered everything. I was earning real money within my first week." – *Amanda S., Toronto, CA*

"This is the perfect remote job for someone who wants professional experience without dealing with phones or pushy sales." – *Tyler J., London, UK*

FAQs

Is this really beginner-friendly?

Yes. Full training is provided and no previous customer service experience is required.

Are there any phone or video call requirements?

No. You will support customers exclusively through chat and email.

Can I work weekends or only at night?

Yes. Flexible scheduling allows you to pick shift blocks that match your availability.

Apply Now - Build Your Remote Career Starting Today

Click the Apply Now button to apply for one of the best**remote customer chat jobs no experience**. Get trained, get paid weekly, and start helping real users—all without needing to pick up a phone.



Disclosure

Base Salary

\$ 25 - \$ 35

Date posted

July 11, 2025

Valid through

01.01.2029

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