



<https://matrixrecruiters.com/job/remote-customer-care-positions-no-experience-hiring-now-25-35-hr/>

APPLY NOW

Night Shift Virtual Roles – No Background Required, Beginner Positions, Training Available

Description

Job Title: Remote Customer Care Associate – Entry-Level Opportunity

Compensation: \$25–\$35 per hour, paid weekly

Location: 100% Remote – Open globally

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – full training provided

Education Required: No degree required

Job Summary

If you're searching for **remote customer care positions no experience** and want a real, reliable job you can start immediately, you're in the right place. This subscription-based digital brand is expanding its customer success team and hiring remote associates to support customers through live chat and email—no phone calls required.

You'll work entirely online, responding to real customer questions about subscriptions, billing, account access, and product help. You'll use saved templates, step-by-step workflows, and receive coaching so you can hit the ground running even if you've never worked in customer care before.

Responsibilities

- Respond to incoming customer inquiries via live chat and email systems
- Help users reset passwords, manage subscriptions, and navigate account settings
- Follow templated scripts to ensure fast, consistent service
- Escalate complicated cases to higher-tier support when needed
- Accurately summarize each conversation and apply relevant ticket tags
- Maintain a supportive, professional tone with every message

Why You'll Want This Job

You're searching for **remote customer care positions no experience** because:

- You want beginner-friendly work that pays weekly
- You're looking for real support roles—not gigs or call centers
- You prefer typing-based work over talking on the phone
- You want to build real work-from-home skills with a legitimate company

This role was designed to create a real, supportive first step into remote work.

You'll Need

- Laptop or desktop with Google Chrome installed
- Reliable internet (minimum 10 Mbps)

Hiring organization

Indeed Remote Jobs – No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Typing speed of 45 WPM or better
- Clear written English and strong reading comprehension
- Ability to follow guidelines and multitask calmly

Pay & Scheduling Details

Starting pay: \$25/hour

Earn up to \$30-\$35/hour after 30 successful shifts and strong QA scores

Choose your own schedule weekly: morning, afternoon, evening, and weekend shifts available. Work 15-40 hours per week based on your availability.

Training Timeline

- 2 hours of self-paced onboarding videos
- 3 simulated chats/emails with coaching feedback
- First shift monitored by QA support
- Start working within 3-5 business days after acceptance

Example Work Session

You pick a 7 PM-11 PM shift. A user needs help applying a discount—you paste the link and walk them through it. Another user can't find their login email—you resend it from the admin panel. Another needs help switching plans—you guide them through with a script. Calm, structured work—all handled in writing.

Real Agent Feedback

"I didn't have any customer service experience, but they trained me well. Now I work 25 hours a week completely on my own schedule." – *Aria V., New York, NY*

"This was my first remote job. It's real, it's calm, and it pays weekly. Zero phone stress." – *Miguel F., Mexico City, MX*

FAQs

Is prior customer service experience required?

No. This role is beginner-friendly with full training included.

Will I need to make calls or use a headset?

No. All support is chat and email only.

Is the schedule flexible?

Yes. You choose your own shifts every week.

Apply Now – Start Your Remote Career Today

Click the Apply Now button to land one of the most accessible **remote customer care positions no experience** required. Real pay, full support, no calls—just genuine remote work that fits your life.



Disclosure

Disclaimer: Please note that RemoteJobForum.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Base Salary

\$ 25 - \$ 35

Date posted

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Valid through

01.01.2029

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