



<https://matrixrecruiters.com/job/remote-chat-customer-service-roles-no-calls-flexible-start-25-35-hr/>

APPLY NOW

Billing Customer Service Consultant – No Experience Needed, Remote Work, Training Available

Description

Job Title: Remote Chat Customer Service Representative

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Accepting global applicants

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – complete onboarding provided

Education Required: No degree required

About the Company

This subscription-based digital platform offers personal development programs, online learning courses, and productivity tools to a global audience. To continue delivering fast and supportive service, they are hiring for **remote chat customer service roles**—ensuring customer needs are handled through messaging only, without phone calls or video meetings.

Position Overview

If you're seeking **remote chat customer service roles**, this position offers you a structured, fully remote career path. You'll support users by helping them manage subscriptions, troubleshoot login or billing issues, redeem promotions, and access platform features—entirely through written communication.

Core Responsibilities

- Respond to customer inquiries through live chat and email systems
- Assist users with account access, billing updates, subscription changes, and feature usage
- Use internal saved replies and templates for efficient, consistent service
- Escalate technical issues to specialized support teams as needed
- Maintain accurate case notes and apply proper tagging
- Ensure every interaction is helpful, patient, and brand-aligned

Why You'll Love This Opportunity

- 100% messaging support—no phone conversations
- Weekly direct deposit pay
- Self-scheduled shifts for maximum flexibility
- Beginner-friendly with complete onboarding
- Remote-first company culture

Requirements

- Laptop or desktop computer with Chrome browser installed
- Reliable internet connection (10 Mbps minimum)
- Typing speed of at least 45 WPM

Hiring organization

Indeed Remote Jobs – No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Strong written English and attention to detail
- Ability to self-manage and focus during remote shifts

Compensation & Scheduling Details

Starting pay: \$25/hour

Eligible for \$30-\$35/hour after 30 successful shifts with positive QA feedback

Pick your shift blocks weekly. Mornings, evenings, overnight, and weekend options available. Minimum commitment: 15 hours/week.

Training & Onboarding Timeline

- 2-hour onboarding course with systems training and communication best practices
- Simulated ticket handling practice
- First live shift monitored for quality assurance coaching
- Paid live work typically begins within 3-5 business days

Sample Shift Flow

During a Thursday 2 PM-8 PM shift, you help one user reset their account password, assist another in updating billing details, and walk a third through redeeming a membership discount—all using structured chat messaging.

What Agents Are Saying

"This job is perfect if you want real remote work without stressful calls. It's calm, professional, and steady." - *Felix R., Boston, MA*

"The flexibility allowed me to build my hours around school. It's real pay, real experience, and real freedom." - *Sara M., Auckland, NZ*

FAQs

Is this a true non-phone role?

Yes. All customer interactions are via chat and email platforms only.

Do I need customer service experience?

No. Full training and system walkthroughs are provided.

Can I work only weekends or evenings?

Yes. Flexible scheduling means you can pick the shift blocks that fit your life.

Apply Now – Build Your Remote Support Career Today

Click the Apply Now button to apply for one of the top **remote chat customer service roles**. Get trained, get paid weekly, and enjoy structured, phone-free remote support work.



Disclosure

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Base Salary

\$ 25 - \$ 35

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