



<https://matrixrecruiters.com/job/no-degree-remote-tech-support-jobs-entry-level-no-phone-25-35-hr/>

APPLY NOW

Beginner Writing Roles – No Experience Required, Remote Work, Training Available

Description

Job Title: Remote Tech Support Assistant – No Degree Required

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Global applicants welcome

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – beginner-friendly

Education Required: No degree required

Position Overview

Searching for **no degree remote tech support jobs**? This beginner-friendly opportunity lets you break into tech support without needing a diploma—or a headset. A subscription-based digital tools platform is hiring support assistants to guide users through simple tech problems using only chat and email.

You'll answer questions about login errors, subscription setups, password resets, and basic product usage. No coding, no phones, and no prior tech experience required—just clear communication, problem-solving patience, and full training provided.

Your Core Responsibilities

- Handle incoming support chats and email tickets from users
- Troubleshoot account access, subscriptions, and user settings
- Use templated scripts and internal help documents to answer questions
- Escalate technical bugs or advanced issues to senior tech support
- Document case resolutions and tag tickets correctly
- Keep tone clear, helpful, and professional in every message

Why This Role Is Perfect for You

- **No degree needed.** Entry-level training provided for all hires
- **Zero calls.** All support is chat and email based
- **Real full-time or part-time flexibility.** Pick your hours weekly
- **Weekly pay.** Reliable income without waiting weeks
- **Skill-building.** Get real technical support experience you can grow with

What You'll Need

- Laptop or desktop with Chrome browser
- Reliable internet (minimum 10 Mbps)
- Typing speed of 45+ WPM
- Good written English and reading comprehension
- Ability to stay focused and calm while handling support queues

Hiring organization

Indeed Remote Jobs – No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

Pay & Scheduling Info

Start at \$25/hour

Eligible for \$30–\$35/hour after completing 30 successful shifts and strong QA reviews

Pick shifts weekly: mornings, afternoons, evenings, and weekends available. Minimum 15 hours/week.

Training & Onboarding Timeline

- 2 hours of onboarding modules on systems and workflows
- Practice exercises handling common support issues
- First monitored shift reviewed by a QA specialist
- Go live within 3–5 business days after training

Example Shift Flow

You start at 10 AM. A customer can't find a feature—you link them to the walkthrough. Another can't update payment—you guide them through billing settings. Another forgot a password—you send a reset link. All interactions happen through written chat and email—calm, clear, and structured.

What Entry-Level Agents Say

"I thought I couldn't work tech support without a degree. Turns out all you need is willingness to learn and patience!" – *Ana R., San Diego, CA*

"This role gave me a real foot in the door to tech without any certifications. It's steady, typing-focused work I can do remotely." – *Jonas V., Cape Town, ZA*

FAQs

Is a tech degree required?

No. You'll be trained fully to handle common support issues.

Is this a phone support job?

No. You will only interact with users via chat and email.

Can I work flexible shifts?

Yes. Shifts are selected weekly based on your availability.

Apply Now – Real Remote Tech Support, No Degree Needed

Click the Apply Now button to apply for one of the top-rated **no degree remote tech support jobs**. Start training, start earning, and build a remote-friendly skillset—all without a single phone call.



Disclosure

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Base Salary

\$ 25 - \$ 35

Date posted

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Valid through

01.01.2029

that is the extent of it.

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