



<https://matrixrecruiters.com/job/flexible-remote-customer-service-roles-no-degree-no-phone-25-35-hr/>

APPLY NOW

Virtual Career Positions – No Degree Required, Available Now, Training Available

Description

Job Title: Remote Customer Support Associate – Flexible Hours

Compensation: \$25–\$35 per hour, paid weekly

Location: Work from Anywhere – Open to global applicants

Schedule: Fully flexible; 4–8 hour shift blocks, 15–40 hrs/week

Experience Required: None – beginner-friendly

Education Required: No degree needed

Overview

This is one of the most in-demand **flexible remote customer service roles** currently hiring. If you're looking for a real work-from-home job with weekly pay, no phone calls, and full scheduling flexibility, this is your opportunity.

A growing subscription-based brand in the digital education and lifestyle space is building out its customer care team. As a remote customer service associate, you'll handle inbound chats and emails—never calls—helping customers navigate their accounts, solve basic billing issues, and access digital tools.

Daily Responsibilities

- Manage live chat and email support tickets via an online dashboard
- Assist customers with product access, subscription changes, and discount codes
- Use internal response templates and saved replies for consistency
- Escalate technical or advanced billing concerns to the next level
- Keep summaries of each conversation clear and accurate
- Maintain a positive, professional written tone

Why This Role Is Perfect for You

You're searching for **flexible remote customer service roles** because you want:

- A job that adapts to your life—not the other way around
- A quiet, non-phone role where you can focus and write
- Weekly pay and consistent expectations
- A way to gain remote experience even without a degree

Whether you're a student, parent, traveler, or just tired of rigid schedules, this job fits your lifestyle.

You'll Need

- A laptop or desktop with Chrome
- Internet speed of at least 10 Mbps
- Typing speed of 45 WPM or more
- Strong written English

Hiring organization

Indeed Remote Jobs – No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Ability to work independently and follow clear processes

Pay & Schedule

Start at \$25/hr

Move up to \$30-\$35/hr after completing 30 successful shifts and passing QA metrics

You'll select shifts weekly using our internal calendar. Mornings, afternoons, evenings, and weekends available. You're in control of your schedule.

Training Process

- 2 hours of onboarding and platform training
- Practice sessions with coaching feedback
- First live shift reviewed by QA
- Most agents begin working within 3-5 business days

Real Shift Example

You work a 4 PM-9 PM shift. First chat: a customer needs to change their plan—you walk them through the steps using a template. Next: someone lost access—you verify the account and issue a new login. A third user wants to update billing—you send the link and confirm. You wrap the shift with 25 conversations—all written, calm, and structured.

What Agents Are Saying

"This is my second job, and I love that I can pick shifts around my other work. There are no calls, and the tools are easy." – *Haley S., New Orleans, LA*

"Finally found something flexible and real. I'm working evenings and weekends, earning more than I did in retail." – *Darius L., Johannesburg, ZA*

FAQs

Do I have to work certain days?

No. You select your shift blocks each week.

Is this really non-phone?

Yes. All communication is done via chat or email.

Do I need a resume or experience?

Nope. We train you from scratch.

Apply Now – Real Support Work with Real Flexibility

Click the Apply Now button to get started with one of the most accessible **flexible remote customer service roles** available. Train quickly, pick your own schedule, and get paid weekly—no calls, no stress.



Disclosure

Disclaimer: Please note that RemoteJobForum.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Base Salary

\$ 25 - \$ 35

Date posted

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Valid through

01.01.2029

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