



<https://matrixrecruiters.com/job/customer-service-chat-agent-work-from-home-no-degree-no-calls-25-35-hr/>

APPLY NOW

Home-Based Content Consultant – No Background Required, Content-Focused, Remote Work

Description

Job Title: Remote Customer Chat Support Agent – Entry-Level

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Worldwide applicants welcome

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – complete training included

Education Required: No degree required

About the Company

This fast-growing digital platform offers subscription-based access to educational programs, productivity tools, and personal development content. As they scale globally, they're hiring for **customer service chat agent work from home** positions to support users across time zones with written support only—no phone calls or video required.

Position Overview

Looking for a calm, remote job with no phone calls? This role is built for those seeking reliable, non-voice **customer service chat agent work from home** opportunities. You'll support customers through chat and email using templated responses, helping with common questions about subscriptions, billing, login issues, and account features.

Daily Responsibilities

- Respond to customers via chat and email platforms
- Assist users with password resets, subscription updates, and platform access
- Follow prewritten workflows to resolve inquiries quickly and accurately
- Escalate complex issues to senior teams when necessary
- Document each conversation clearly and apply the correct tags
- Maintain a calm, helpful, and brand-consistent tone in all written interactions

Why You'll Love This Job

- 100% written support—no phone or video communication
- Weekly pay through direct deposit
- Beginner-friendly, with structured onboarding
- Work from anywhere with stable internet
- Flexible hours to fit your personal schedule

What You'll Need

- Laptop or desktop computer with Chrome browser
- Stable internet connection (minimum 10 Mbps)
- Typing speed of 45+ WPM
- Good written English and attention to detail

Hiring organization

Indeed Remote Jobs – No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Self-discipline and reliability during solo work sessions

Pay & Scheduling Info

Starting pay: \$25/hour

Eligible for \$30-\$35/hour after 30 positively reviewed shifts

Base Salary

\$ 25 - \$ 35

Choose your shift blocks weekly—mornings, evenings, overnights, and weekends available. Minimum 15 hours per week.

Date posted

July 11, 2025

Training & Onboarding

- 2-hour onboarding course
- Practice with simulated tickets and templated workflows
- First shift includes real-time QA support
- Paid work starts within 3-5 business days

Valid through

01.01.2029

Sample Shift Experience

On a Sunday 2 PM-8 PM shift, you help a customer cancel a renewal, assist another with updating their payment method, and send access instructions to a new subscriber. Every task is handled through calm, templated messages without speaking to anyone.

What Current Agents Say

"This is exactly what I needed—quiet, focused work I can do on my own schedule."

- Sabrina L., Vancouver, CA

"Working from home, messaging only, no phones—this job is a lifesaver." - Tariq M., London, UK

FAQs

Do I need prior customer service experience?

No. The role is designed for beginners and includes full onboarding.

Is this job really phone-free?

Yes. All communication is handled through chat and email only.

Can I work just on weekends or evenings?

Yes. You'll choose your shifts based on what fits your schedule.

Apply Now – Structured Remote Work, Messaging Only

Click the Apply Now button to apply for one of the best **customer service chat agent work from home** opportunities. Train quickly, earn weekly, and support users through clear, quiet, written communication.



Disclosure

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