



<https://matrixrecruiters.com/job/chat-support-remote-jobs-hiring-now-apply-today-no-phone-25-35-hr/>

APPLY NOW

Digital Customer Text Roles – No Experience Needed, Apply Now, Training Available

Description

Job Title: Remote Chat Support Agent – Immediate Start

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Hiring worldwide

Schedule: Flexible 4–8 hour shifts, 15–40 hours/week

Experience Required: Entry-level welcome

Education Required: No degree required

About the Company

An internationally recognized digital lifestyle brand with a strong customer base is hiring for **chat support remote jobs hiring now** to expand its real-time support team. This is a messaging-only role—no phone calls, no video meetings, and no sales outreach. Just real-time, browser-based customer support with full flexibility.

As a new agent, you'll provide written support via live chat, helping customers solve common problems like account access, shipping updates, discount code errors, or subscription management. You'll be trained on internal tools, response templates, and chat workflows. Most hires begin paid work within 3–5 business days.

Your Responsibilities

- Respond to inbound chat messages through a support dashboard
- Assist customers with order tracking, promo codes, and account questions
- Use copy/paste macros and adapt replies to each user's tone
- Escalate complex issues using internal tagging tools
- Document resolved tickets and summarize conversations
- Maintain a friendly, calm, and professional written tone at all times

Why This Role Is Ideal for Immediate Work

You're looking for **chat support remote jobs hiring now** because you want:

- Real hourly pay for remote support work
- No phone or video work
- A fast hiring and onboarding process
- Flexible hours you control
- Entry-level access to structured remote work

This role delivers exactly that, with weekly pay and a training path designed to help you succeed fast.

What You'll Need to Start

- A laptop or desktop computer with Chrome
- High-speed internet (10 Mbps or more)

Hiring organization

Indeed Remote Jobs – No Experience Needed

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Typing speed of 45+ WPM
- Strong written English with clarity and tone sensitivity
- Ability to stay focused during independent work sessions

Pay & Shift Breakdown

New agents start at \$25/hour. Promotions to \$30-\$35/hr are available after completing 30 shifts with quality performance and satisfaction ratings.

Shift scheduling happens weekly. You'll choose blocks in advance—day, evening, overnight, and weekend availability is open. Minimum commitment is 15 hours/week.

Training & Launch Timeline

- 2 hours of self-paced onboarding videos
- 3 practice chats with feedback from your onboarding coach
- One monitored live shift
- Most reps go live in under 5 days

Example Shift Flow

You sign in at 6 PM for a 5-hour shift. Your first chat is a user needing a replacement shipment—you confirm the issue and reissue the order. Next, a user can't find their discount code—you paste the current offer and confirm it works. You finish your shift with 24 chats handled and zero calls.

What Other New Agents Are Saying

"I applied Monday and started Thursday. This is the fastest, most professional remote job I've ever had. Full support, no stress." – *Maya P., Columbus, OH*

"I work evenings from Europe supporting U.S. customers overnight. Quiet, focused work with great pay. Perfect fit." – *Liam W., Berlin, DE*

FAQs

How soon can I start?

Within 3-5 business days of application if accepted.

Do I need to be available full-time?

No. The role is part-time friendly with a 15-hour minimum.

Is this truly non-phone work?

Yes. There are no phone calls or live meetings required.

Apply Now – Start Supporting Real Customers This Week

Click the Apply Now button to join one of the most accessible **chat support remote jobs hiring now**. Get trained, start chatting, and get paid—all without picking up a phone.



Disclosure

Disclaimer: Please note that RemoteJobForum.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Base Salary

\$ 25 - \$ 35

Date posted

July 11, 2025

Valid through

01.01.2029

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